



Dealerships

At FFVA Mutual, we understand the needs specific to auto and truck dealerships. Our *Solutionists* are dedicated to delivering expert safety and claim solutions to manage costs and keep employees safe at work.

What Sets Us Apart

Safety Guidance Second to None

- When it comes to understanding dealer workplace exposures to injury, our safety team has a reputation for being one of the best.
- Our credentialed safety consultants are FFVA Mutual employees. We do not use 3rd party vendors for this essential team component.
- All of our safety services, events, training (including OSHA) and online resources are provided at no additional cost to policyholders.

Personal Claims Management

- A single point of contact for claims - each dealership has a dedicated adjuster regardless of the number of locations or claim count.
- Every adjuster has an assistant that helps close claims quickly and keeps caseloads lower than industry average.

Return to Work Team Approach

- We know the work responsibilities and business needs unique to dealerships.
- When a service writer slips and falls or a mechanic suffers a back strain, our *Solutionist* team works proactively with the dealership to bring injured workers back swiftly and effectively.

We Know Dealerships

Auto and truck dealers are consistently one of the top industry types we insure.

Our decades of experience include servicing over 1,500 franchised dealers ranging from small town operations to megadealers, single location to multistate.

Successful Track Record

We insure dealers with total payroll ranging from more than \$25,000 to over \$60 million and employee counts less than five to nearly 1,700.



Relationships at Work

Workers' comp solutionists

www.ffvamutual.com

About FFVA Mutual

One Product - Focused on Your Success

- FFVA Mutual is an insurance carrier specializing in workers' compensation since 1956.
- We insure all major industry groups and write business in 10 states (AL, FL, GA, IN, KY, MS, NC, SC, TN, and VA).
- A- Excellent FCS VIII A.M. Best rating
- Broad underwriting appetite
- Consistently strong financial and operational results
- High policyholder retention rates

Workers' Comp Solutionists

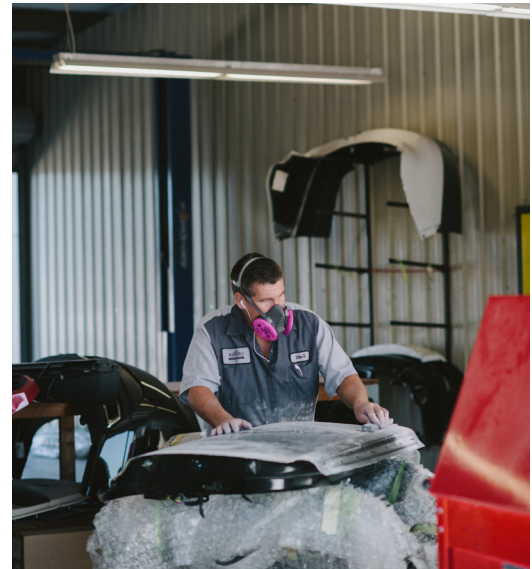
Our hands-on team approach to quality underwriting, safety and claim services develops lasting *Relationships at Work* with our agents and policyholders.

Proactive Safety Services

- Access to *Safety Key*, our online toolkit with customizable materials, tips and safety in English and Spanish
- Live and On Demand webcasts on trending safety topics
- On-site safety training, workplace evaluations and recommendations
- Over 30 training courses, including OSHA compliance and safety leadership

Responsive Claim Handling

- 24-hour claim reporting
- Bilingual staff
- Customized Return to Work (RTW) approach
- Dedicated claims adjuster with low case load
- Fraud Special Investigative Unit (SIU)
- Timely claim closures with low litigation rates



Learn more:

www.ffvamutual.com

Customer Service: 800.346.4825

Claims Support: 800.226.0666