



Hotels

Our *Solutionists* are dedicated to delivering expert safety and claim solutions to manage costs and keep employees safe at work.

What Sets Us Apart

Safety Guidance Second to None

- When it comes to understanding hotel workplace exposures to injury, our safety team has a reputation for being one of the best.
- All of our safety services, events, training (including OSHA) and online resources are provided at no additional cost to policyholders.

Here are a few specific safety recommendations from our experts:

- Improper reaching or repetitive movement while performing tasks can cause back, arm and shoulder strains. Supervision combined with employee training programs should teach staff proper lifting and bending techniques, and enforce use of PPE.
- Protect employees from strains, sprains, burns and lacerations with proper fitting PPE. Only use tools in good condition and provide non-toxic cleaning supplies.

Personal Claims Management

- A single point of contact for claims - each hotel has a dedicated adjuster regardless of the number of locations or claim count.
- Assistants help close claims quickly and keeps caseloads lower than industry average.

Return to Work Team Approach

- We know the work responsibilities and business needs unique to hotel operations and its employees.
- When a server slips and falls or a housekeeper suffers a back strain, our *Solutionist* team works proactively with the hotel to bring injured workers back quickly and safely.

We Know Hotels

Hotels are consistently one of the top industry types we insure.

Our decades of experience include servicing over 603 hotels ranging from single location to multistate.

Successful Track Record

We insure hotels with total payroll ranging from more than \$20,000 to over \$6,514,378 million and employee counts less than five to nearly 351.



Relationships at Work