



# HVAC Services

At FFVA Mutual, we understand the many needs specific to heating, ventilation and air conditioning (HVAC) operations. Our *Solutionists* are dedicated to delivering expert safety and claim solutions everyday.

## What sets us apart

### Safety Guidance Second to None

- When it comes to understanding HVAC exposures to injury, our safety team has a reputation for being one of the best.
- Our credentialed safety consultants are FFVA Mutual employees. We do not use 3rd party vendors for this essential team component.
- All of our safety services, events, training (including OSHA) and online resources are provided at no additional cost to policyholders.

### Personal Claims Management

- A single point of contact - every policyholder has a dedicated adjuster regardless of business size or claim count.
- Every adjuster has an assistant that helps close claims quickly and keeps caseloads lower than industry average.

### Return to Work Team Approach

- We know the work responsibilities and business needs unique to HVAC companies.
- When an installer experiences a heavy lifting strain or a technician suffers a laceration or contusion, our *Solutionist* team works proactively with the employer to bring the injured worker back swiftly and effectively.

## We Know HVAC

**Companies providing HVAC services are one of the top business types we insure.**

Our decades of experience include servicing hundreds of HVAC companies ranging from small operations to large multistate enterprises.

### Successful Track Record

We insure HVAC employers with total payrolls ranging from less than \$50,000 to nearly \$14 million and employee counts from single digits to the hundreds.



*Relationships at Work*

*Workers' comp solutionists*

[www.ffvamutual.com](http://www.ffvamutual.com)