



# Auto Service/Repair

Our *Solutionists* are dedicated to delivering expert safety and claim solutions to manage costs and keep employees safe at work.

## What Sets Us Apart

### Safety Guidance Second to None

- When it comes to understanding auto service/repair shop exposures to injury, our safety team has a reputation for being one of the best.
- All of our safety services, events, training (including OSHA) and online resources are provided at no additional cost to policyholders.

### Here are a few specific safety recommendations from our experts:

- Injuries reported by mechanics involve hand lacerations and sprains due to improper use of equipment or power tools. Stretch or take breaks from overhead work; using PPE reduces cuts and abrasions.
- All chemicals must be properly labeled and shop employees should wear eye protection. Inspect and maintain all eyewash stations, and perform regular employee training on proper use.

### Personal Claims Management

- A single point of contact for claims - each shop has a dedicated adjuster regardless of the number of locations or claim count.
- Every adjuster has an assistant that helps close claims quickly and keeps caseloads lower than industry average.

### Return to Work Team Approach

- We know the work responsibilities and business needs unique to auto service/repair shops and their employees.
- When a service writer slips and falls or a mechanic suffers a back strain, our *Solutionist* team works proactively with the auto service/repair shop to bring injured workers back quickly and safely.

## We Know Auto Service

**Auto service/repair shops are consistently one of the top industry types we insure.**

Our decades of experience include servicing over 1,692 auto service/repair shops ranging from single location to multistate.

### Successful Track Record

We insure auto service/repair shops with total payroll ranging from more than \$109,673 to over \$70,255,395 million and employee counts less than five to nearly 1,815.



*Relationships at Work*